

## Notice to Our Patients Regarding a Storage Facility Break-In

inSite Digestive Care takes the privacy and confidentiality of our patients' information very seriously. Regrettably, this notice is regarding an incident that may have involved some of our patients' information.

### **What Happened:**

On January 23, 2018, we learned that someone had broken into two storage lockers used to store patient records sometime between January 22 and January 23, 2018. We immediately began an investigation and determined some of the files may have been viewed or had been removed from the storage locker.

### **What Information Was Involved:**

The files may have contained patients' names, addresses, dates of birth, driver's license information, Social Security numbers, insurance information, Medicare numbers (which contain Social Security numbers), pathology lab orders, indications, provider information and other health information. This matter does not affect all patients. Rather, it affects only some patients who had pathology tests processed by inSite in 2017.

### **What We Are Doing:**

We have reported this matter to the police and mailed letters to patients whose information may have been affected. We apologize for any concern or inconvenience this causes our patients. To help prevent something like this from happening in the future, we have moved all of our patient records from the affected facilities to a more secure facility.

### **What You Can Do:**

We have no indication that any patient information has been misused. Out of an abundance of caution, we began mailing letters to patients on March 9, 2018. We are offering patients whose Social Security number or Medicare information may have been involved a complimentary one-year membership for credit monitoring and identity protection services. We also recommend that patients review statements they receive from their health insurer. If they see charges for services the patient did not receive, they should contact the health insurer immediately.

### **For More Information:**

If you believe your information was involved in this incident and do not receive a letter by March 29, 2018, please contact 888-289-2056, Monday through Friday, 6:00 am to 6:00 pm.